

TERMS & CONDITIONS

GOLF BOOKING SYSTEM FOR WEEKDAYS AND WEEKENDS

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(1) GENERAL

- Minimum 3-ball for Weekday and Weekend bookings.
- The Club reserves the right to slot in players into any vacant flights.
- Please provide accurate player information to ensure an efficient and smooth service process from check-in to tee-time.
- One or 2-ball Members without regular golfing groups, please call our Golf Office to register in the "Flight Matching Registry". Members in this registry will be contacted to join incomplete or vacant flights.
- Use of Buggy is compulsory at Garden Course on Weekends and Public Holidays for the following Tee times – 7:30am, 7:31am, 7:38am, 7:39am, 12:30pm, 12:31pm, 12:38pm & 12:39pm.
- Compulsory buggy rule at Garden Course is always applicable for flights with guests.

(2) WEEKDAY & WEEKEND BOOKING POLICIES

- The Booker **MUST PLAY** in the flight which he/she booked.
- Flights are **non-transferrable**.
- If the Booker does not show up on the day of play, he/she will be charged a **no-show fee** of \$250.00 (before GST).
- Maximum of <u>ONE (1) Booking</u> per Membership <u>per day</u>.
- If both the Principal Member and Spouse have booked a flight each on the same day, the spouse's booking will be automatically cancelled, and the flight will be returned to the waiting list.
- Weekend bookings will continue through **balloting** until further notice.

(3) CANCELLATION POLICY

- Cancellation for Weekdays & Weekends Cancellations must be made within 2 days from the date of booking by phone only, before 5.00pm.
- Booker will be charged \$250.00 (before GST) for non-compliance.
- **Example for Cancellation for Weekends** On Friday, members balloted for Saturday tee time will have to cancel by the following Monday before 5.00pm and members balloted for Sunday tee time will have to cancel by the following Tuesday before 5.00pm.
- **Example for Cancellation for Weekdays** If a booking is made on the 3rd of November, the cancellation MUST be made no later than the 5th of November at 5.00pm.

